# COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH SERVICE AREA 2 Adult Program Administration

## TRANSFER OPPORTUNITY

# **Intermediate Typist Clerk (Spanish Speaking)**

The Service Area 2 Adult Program Administration is looking for an experienced Intermediate Clerk Typist (ITC). Working under a Mental Health Clinical Supervisor, this position is part of a field based mobile team that will outreach, engage and triage homeless individuals with mental illness in the San Fernando Valley and Santa Clarita Valley geographic areas.

#### DUTIES INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING:

- Oversight of ITC assignments and daily workflow. Reception coverage entering, completing cash reconciliations, completing bus token and stamp reconciliation
- Running 270 Report in IBHIS
- Responsible for posting claims in IBHIS: including checking financial eligibility, system-wide registrations and family registrations in IHBIS
- Data entry, scanning documents/paperwork into IBHIS
- LUA for IBHIS
- Update and maintain time records
- Completion of new hire packets
- Oversee CAL-Cards, petty cash and bus token disbursement
- County vehicle coordinator, responsible for vehicle log and maintenance
- Other duties as assigned by the supervisor or District Chief
- Xeroxing, scanning and faxing
- · Essential office duties

### **DESIREABLE QUALITIES:**

- Spanish speaking
- · Highly organized and detail oriented
- Ability to work collaboratively with various team members
- Proficient at using various computer programs including IBHIS, Microsoft Word, Excel, Outlook, and the Integrated System (IS)
- Excellent customer service skills
- Multitasking skills
- Flexible

Individuals currently holding the title of Intermediate Clerk Typist are encouraged to submit their resume and Performance Evaluations for the last 2 years to the contacts below.

Colleen Castro cocastro@dmh.lacounty.gov 818-610-6750 (ph) 818-347-8736 (fax) Ramona Casupang rcasupang@dmh.lacounty.gov 818-610-6726 (ph)